### **RESEARCH ANALYST**

Commitment to Clients & Pro-Rata Refund Policy

# **BULLSSTRATEGY ADVISORY PRIVATE LIMITED (SEBI Reg. No.: INH000019558)**

We prioritize our clients and are committed to delivering the **highest quality of research and support services** with professionalism, transparency, and regulatory compliance.

## Client Satisfaction Guarantee

We value client experience, and in cases where clients are **genuinely dissatisfied due to unforeseen circumstances**, they may contact our support team for redressal.

## **■** Refund & Cancellation Policy

- (a) Refunds and cancellations are available **only on a pro-rata basis**, and in accordance with **SEBI regulations**, internal policy frameworks, and the **nature and duration of the subscribed service**.
- (b) We must clarify that while we strive to provide quality recommendations, our **research reports do not carry any assurance of profit or return**, and **refunds are unrelated to market performance** or investment outcomes.
- (c) Upon cancellation, a refund will be processed **after pro-rata adjustment** based on the services availed and duration of usage.

#### **Clients must:**

- (a) Carefully review all information about the services offered.
- (b) Read and accept our **Terms & Conditions**, **Privacy Policy**, and **Refund Policy** before making a payment.
- (c) Understand that **losses incurred based on research reports cannot be claimed** under any circumstances.

Key Points:

- No guaranteed returns: Client investments are subject to market risk.
- **® No liability for losses**: There is no avenue for claiming loss based on any recommendation or model portfolio.
- Pro-rata refunds: Refunds (if applicable) will be calculated only for the remaining unused service period.
- ☐ **Transparency**: All payment terms are clearly communicated on our official website and receipts.

₩ Need Help?

If you are dissatisfied with a service or wish to discuss a possible refund:

Email: <u>bullsstrategyadvisorypvt@gmail.com</u>

& Phone: +91 85111 16948

Our support team will guide you through the process and make every effort to resolve concerns with fairness and trust.

### **RESEARCH ANALYST**

 $\mathbb{Q}$  Please review the **Investor Charter, MITC, and Complaint Table** for more details on rights, responsibilities, and service timelines:

www.bullsstrategy.com